



KEYNOTE 1: LEADERSHIP

The Art of Caring Leadership : The Key to Unleashing The Full Potential in Your People

The Caring Leadership® principles delivered in this keynote serve as a powerful reminder of everyone's responsibility to uplift their team and organization and drive real business results.

Heather will provide her proprietary and proven framework to follow step-by-step.

Customize the Keynote

Select 3-4 behaviors from the 9 that your group could benefit from the most.



Belonging At Work



Listening Cultures



Team Resilience



Team Decision Making



Whole Person Leadership



Employee Empowerment



Psychological Safety



Self Leadership



Strengths-Based Leadership

This program is perfect for leaders and team members:

- ✓ Supporting employees through organizational change so they feel heard, valued, included and like they belong
- ✓ Prioritizing self-development as part of their leadership development
- ✓ Working to improve their ability to inspire and engage those they lead and meet key organizational goals

The audience will leave with:

- ✓ A practical understanding of the concrete actions they can take to uplift and engage those they lead
- ✓ Deep insights into the positive power they possess to create a culture of caring at work
- ✓ Strategies to inspire loyalty with their leadership by becoming more present, caring, and compassionate
- ✓ An increased understanding of emotional intelligence, which is the ability to manage both your own emotions and understand the emotions of people around you



"Heather was engaging, enthusiastic and *passionate*.

More importantly, she was able to provide a strategic context and actionable steps we could all take, regardless of our roles within an organization. Her authenticity and joy set the stage."

Verna Wong | Strategic Business Consultant & Leadership Coach

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The Art of Caring Leadership®: *In Action* Employee Recognition Experience

Put the Caring Leadership® principles delivered in this keynote into action immediately at the event and beyond.

Heather will provide employee recognition from stage and opportunities for organizations to adopt Caring Leadership as a company value.

This experience is included in The Art of Caring Leadership keynote.

Employee Recognition From Stage

- ✓ Before the event Heather works with leadership to identify a Caring Leader from your organization
- ✓ Heather spotlights your Caring Leader on stage during the keynote as a surprise to them
- ✓ Caring Leader receives a recognition certificate on-stage, gift box, and scholarship to attend Active Listening Certified Facilitator training



"She got our event started in a big way by surprising a member of our team with a caring leadership award."

"Not only did she inspire us all with a practical playbook for active listening and caring leadership, she got our event started in a big way by surprising a member of our team with a caring leadership award."

Chris Hillman | COO | Marsden