

Heather R YOUNGER

Create a Culture of Listening and Caring Leadership®

Your customers and employees will tell you exactly what they need to achieve the results you want.

Heather Younger is the Founder & CEO of Employee Fanatix, a leading employee engagement and consulting firm. She is a highly sought-after keynote speaker, an organizational culture strategist, and the world's leading expert on active listening at work. Drawing from her personal experiences as the only child of an interfaith and interracial marriage and backed by research relevant to what's happening now, Heather is committed to inspiring leaders and team members to flex their empathy muscles and master the art of active listening to ensure everyone including prospects, customers, and employees feels valued, heard, and supported. She is a two-time TEDx speaker, bestselling author, podcast host, and a trusted contributor to leading news outlets.



Founder & CEO, Employee Fanatix, Two-Time Tedx Speaker, Consultant & Two-time Best-selling Author, *The Art of Caring Leadership* and *The Art of Active Listening*.

Chicago Tribune

Forbes

Bloomberg

Inc.

CNN

FAST COMPANY

abc

AMERICAN EXPRESS

How Can Heather Help You Create A Healthy Workplace Culture?



Book a transformational keynote.

Instantly applicable insights about:

- ✓ The Art of Active Listening
- ✓ The Art of Caring Leadership
- ✓ How to Build a Culture of Belonging



Build a new level of trust and engagement at work.

Consulting that leads to:

- ✓ Inclusive cultures
- ✓ Improved morale
- ✓ Resilient organizations



Develop caring leaders who inspire loyalty and retention.

Workshops that inspire & activate leaders and teams to:

- ✓ Develop listening skills
- ✓ Engage those you lead
- ✓ Build a culture of belonging



e-Learning that build trust inspire loyalty, and uplift your team.

A self-assessment and online masterclass to:

- ✓ 10x your leadership impact
- ✓ Motivate and engage your employees at work
- ✓ Increase employee retention and satisfaction



People need to know they matter.

When others feel trusted and cared for, they become inspired. Heather's terrific book teaches leaders why caring should be at the heart of all they do, and how they can turn genuine caring into an art that can be carefully practiced and refined. An engaging and inspiring read!

—Stephen M. R. Covey

New York Times and #1 Wall Street Journal bestselling author of *The Speed of Trust*

