



KEYNOTE FOR TEAMS

# Create a Culture of Listening™

## The Meta-Skill Needed for Teams

This culture-focused keynote distills down the actionable insights Heather learned building teams, managing people, leading customer experience, and increasing productivity for mid-to-large size companies. Your team will be better equipped to ensure everyone at work feels valued and heard through the power of active listening.



### How to Know Exactly What Your Team Members Want

#### This program is perfect for teams:

- ✓ Seeking to understand each other and get better outcomes on projects and goals
- ✓ Working to improve the culture at work to ensure everyone feels heard, valued, and appreciated
- ✓ Supporting others at work to become more engaged, motivated, and productive

#### The audience will leave with:

- ✓ The one success characteristic they need to reach their goals and create win-win scenarios at work
- ✓ An inspired understanding of how to practice active listening with those who look to them for guidance
- ✓ A listening process that will unlock valuable insights and deliver desired outcomes



**HALF OR FULL DAY WORKSHOPS WITH BUILT-IN COACHING ARE AVAILABLE AFTER THE KEYNOTE TO SOLIDIFY LEARNING AND ENSURE IMPLEMENTATION AFTER THE EVENT.**

This is the blueprint you need to create a *culture of listening* at work.



One that will ensure those in your care know you've heard them, and that will inspire them to respond with more loyalty.

**Garry Ridge | "The Culture Coach", Chairman Emeritus at the WD-40 Company**