



KEYNOTE FOR LEADERSHIP

Create a Culture of Listening™

The Meta-Skill Needed for Successful Leadership

This leadership-focused keynote distills down the actionable insights Heather learned leading people, managing culture, improving customer experience, and increasing productivity for mid-to-large size companies. Your leadership team will be better equipped to ensure everyone at work feels valued and heard through the power of active listening.



Leading Teams with the Art of Active Listening

This program is perfect for leaders:

- ✓ Seeking to understand employees, prospects or customers better to meet their needs
- ✓ Working to improve the culture at work to ensure everyone feels heard, valued, and appreciated
- ✓ Supporting others at work to become more engaged, motivated, and productive

The audience will leave with:

- ✓ The one success characteristic they need to reach their goals and create win-win scenarios at work
- ✓ An inspired understanding of how to practice active listening with those who look to them for guidance
- ✓ A listening process that will unlock valuable insights and deliver desired outcomes



HALF OR FULL DAY WORKSHOPS WITH BUILT-IN COACHING ARE AVAILABLE AFTER THE KEYNOTE TO SOLIDIFY LEARNING AND ENSURE IMPLEMENTATION AFTER THE EVENT.

Heather R Younger ranks as one of the *very best* speakers and thought leaders ever encountered on DEI initiatives.



At Xerox's Diversity, Inclusion and Belonging 'All of Us Together' event, she delivered a dynamic and engaging presentation on the topic of intersectionality as the keynote speaker. Heather shared the importance of whole self-leadership, and how to use intersectionality to make connection points that help strengthen our culture."

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